

*****DRAFT - NOT FOR FILING*****

173-4-09 Grocery shopping assistance service.

(A) Definitions:

(1) "Grocery shopping assistance" means both of the following:

(a) Transportation to and from a **supermarket**.

(b) Grocery ordering and delivery for a consumer who needs assistance to shop for groceries.

(2) "Groceries" mean foods for a household to eat, such as breads and cereals; fruits and vegetables; meats, fish, and poultry; and dairy products.

(B) In addition to complying with the mandatory clauses for provider agreements described in rule 173-3-06 of the Administrative Code, a provider of grocery shopping assistance shall comply with the following requirements:

(1) Introductory packet: Upon enrollment in the service, the provider shall provide the consumer with a packet of introductory information that explains how the assistance works.

(2) Transportation to and from a supermarket: As part of transporting a consumer to and from a supermarket, the provider may help the consumer transfer groceries from the supermarket or shopping cart to the vehicle and from the vehicle to the consumer's home.

(3) Grocery ordering and delivery:

(a) As part of grocery ordering and delivery, the provider shall carry the groceries into the consumer's home.

(b) The provider shall develop and implement procedures for assuring the safe delivery of groceries.

(4) Service verification:

(a) For each episode of assistance, the provider shall **retain a record** of the consumer's name; service date; pick-up time and location (if the provider furnished transportation); drop-off time and location (if the provider furnished transportation); service units; provider's signature; and consumer's signature.

(b) **The provider may use a technology-based system to collect and retain this rule's records requirements.**

(C) Unit of service: One unit of grocery shopping assistance equals:

(1) One-way transportation to or from a supermarket; or,

(2) One episode of grocery ordering and delivery.

(D) Only Older Americans Act funds from Title III, Part B or Title III, Part E of the of the act (or any source used to match those funds) or senior community services funds may reimburse a provider for this service.

Comment [ODA 1]: ODA proposes to use "supermarket" for the store, but "groceries" for the food in the store.

Comment [ODA 2]: ODA proposes to use records-retention language instead of document-maintenance language.

Comment [ODA 3]: New