Attn: Family Members & Friends
Coming Soon:
2016 Family Satisfaction Survey

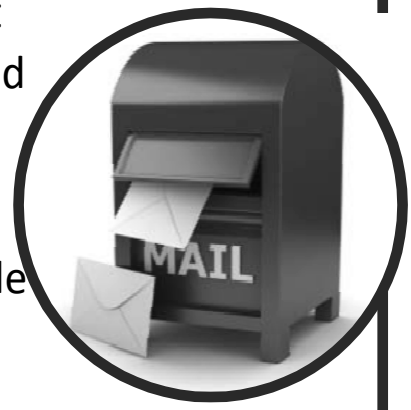
Our community is participating in the **Ohio Department of Aging's Family Satisfaction Survey**! Family members and resident sponsors will receive their survey this summer. Look for it in your mailbox!

Once you receive the **Family Satisfaction Survey:**

- **Complete** the survey you received in the mail or submit online.
- **Contact** the toll-free, info line **1-844-781-0233** with any questions.

All surveys are completely anonymous! Our staff will only receive data averaged together and nothing on the survey form identifies you or the resident.

Your answers will help guide our quality improvement process to provide the first-class services you desire and deserve.



Survey results for each nursing home in the state will be posted on the Ohio Long-Term Care Consumer Guide web site **www.ltc.ohio.gov** in early 2017.

www.ltc.ohio.gov

Ohio

Long-Term Care Consumer Guide