Ohio | Department of Aging

Ohio's Unified Long-term Care Budget

Building a Cost-Effective, Consumer Friendly Long-term Services & Supports System

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Webinar Presenters

- Barbara E. Riley, Director
  - Ohio Department of Aging
- Roland Hornbostel, Deputy Director of Programs
  - Ohio Department of Aging
- Judy Patterson, Community Long-term Care Division Chief
  - Ohio Department of Aging
- Kim Donica
  - Ohio Department of Job and Family Services, Office of Health Plans
- Roger Fouts
  - Ohio Department of Job and Family Services, Office of Health Plans

Agenda

- Purpose
- Desired Outcomes
- The Process
- Decision Roadmap
- “Phases” of the Project
  - Presented by Barbara E. Riley

Agenda Continued

- "Front Door" Unmet Needs Subcommittee
  - Presented by Kim Donica
- "Front Door" Unmet Needs Responsibility
  - Presented by Roland Hornbostel
- "Front Door" Unmet Needs
  - Presented by Roger Fouts
- "Front Door" Housing and Supportive Services and Facility Capacity
  - Presented by Kim Donica

Agenda Continued

- Care Management Subcommittee
  - Presented by Judy Patterson
- Quality Subcommittee
  - Presented by Roland Hornbostel
- Consumer Direction Subcommittee
  - Presented by Roger Fouts
- Administration Subcommittee
  - Presented by Roland Hornbostel
- Priority Recommendations
  - Presented by Barbara E. Riley

Purpose

- To develop a *comprehensive, flexible* and *transparent* process for effective and efficient budgeting and service delivery that:
  - Encompasses both facility-based and home- and community-based long-term services and supports
  - Is based on consumer choice and differing levels of service need
  - Includes a seamless array of service delivery options
  - Features a consolidated policymaking and budget authority to simplify decision making and maximize the state's flexibility

Desired Outcomes: Consumers

- Consumers will be satisfied with the services they receive and experience a higher quality of life.
- Ohioans will be encouraged to plan ahead for future service and support needs, as well as be better prepared to make informed decisions about their options.

Desired Outcomes: System

- A transparent budget for policymakers.
- A cost-effective system that links disparate services across agencies and jurisdictions.
- Consistency in provider rate-setting.
- Accurate expenditure forecasts.

The Process

- The Governor appointed a workgroup.
- Legislative leadership appointed four members of the General Assembly.
- The plan is to be completed by June 1, 2008, and must be submitted to the Joint Committee on Medicaid Technology and Reform.
- Five subcommittees, building on existing efforts, are assisting the workgroup.

Decision Roadmap

- Who will be served by the long-term services and supports budget?
  - All consumers with chronic or recurring needs for services, regardless of age or disability
- What does "long-term services and supports" include?
  - Nursing Facilities, Medicaid waivers like PASSPORT & assisted living, state plan services, PACE and non-Medicaid funded services

"Phases" of the Project

- **Phase One** – Nursing Facility and related home and community based services where eligibility is predicated on a NF level of care (includes PACE and assisted living)
- **Phase Two** – Supports for chronic or recurring need for services accessed through the traditional state Medicaid plan
- **Phase Three** – MR/DD services
- **Phase Four** – non-Medicaid funded services

Questions and Answers

- Purpose
- Desired Outcomes
- The Process
- Decision Roadmap
- “Phases” of the Project

"Front Door" Unmet Needs Subcommittee

- What will be the design of the "front door" to long-term services and supports?
  - Structure
    - Use a "no wrong door" design
    - Access through Internet, phone or in-person
    - "Informed navigators"
    - Create a uniform assessment instrument
    - Regional collaboratives organized by AAAs
  - Post acute/transition
    - Identification of "critical pathways" into the system
    - Encourage Ohioans to plan for future long-term care needs

"Front Door"
Unmet Needs Responsibility

- "No Wrong Door" – regional collaboratives led by Area Agencies on Aging involving key boards, agencies, county departments with a goal of streamlining access to services for consumers
- "Back Room" – IT responsibilities led by ODJFS; policy governing the "front door" and training – joint responsibility of ODJFS and ODA.

"Front Door" Unmet Needs Subcommittee

- Financial eligibility
  - Improve processing time for financial eligibility determinations
  - Change standards to enhance consumer options
- "Criteria" for accessing Medicaid funded services
  - Existing preadmission screening and resident review (PASRR) and level of care (LOC) rules
  - "Tiered" LOC

"Front Door" Unmet Needs

- What unmet needs currently exist and what additional long-term services and supports should Ohio offer?
  - State Plan and waiver services
  - Self-directed personal assistance services
  - Transportation
  - "Goods and Services" (to set up community living)
  - Medication management
  - Respite
  - Expand behavioral health services

"Front Door" Unmet Needs

- Remove barriers in current system
  - Prior authorization
- Supplement informal supports
- Career lattices/professional development
- "Bridge services" while eligibility is established

"Front Door"
Housing & Supportive Services

- Financial incentives to local governments to increase funding for home maintenance & repair
- Add "visitability" requirements to Ohio Residential Code
- Identify ways to increase funding for adult care facilities
- Expand eligibility for assisted living waiver to those living in the community and not on a waiver

"Front Door"
Housing & Supportive Services

- Room and Board subsidy for non-SSI eligible couples and individuals
- Explore revisions to assisted living waiver
- Examine other options for supportive living in other states

"Front Door" Facility Capacity

- Nursing home beds in Ohio should be "capped" at current number
- Maintain Certificate of Need (CON) program
- Convene stakeholders to revise current program
- Explore conversion programs

Questions and Answers

- Front Door
  - Unmet Needs Subcommittee
  - Unmet Needs Responsibility
  - Unmet Needs
  - Housing and Supportive Services
  - Facility Capacity

Care Management Subcommittee

- What is the role of care management?
- Who benefits from care management?
- How will we interface with Medicare Special Needs Plans?

Care Management Subcommittee

Care management should be guided by principles of consumer direction and person-centered planning.

- Eliminate conflicts of interest between care management and direct service provision
- Provide care management to additional groups of consumers
- Better coordination with Medicare managed care plans

Questions and Answers

- Care Management Subcommittee

Quality Subcommittee

- Incorporate the CMS "quality framework" as possible across long-term care settings
- Expand the long-term care consumer guide and measure satisfaction in additional settings
- Create financial incentives to improve services for consumers

Quality Subcommittee

- Develop a reciprocal certification process for providers
- Identify provider types that aren't currently licensed and determine whether a minimum regulatory threshold should be established

Questions and Answers

- Quality Subcommittee

Consumer Direction Subcommittee

- Consumer direction option available in all waivers
- Utilize principles of person centered planning and individual budgeting
- Assist consumers with a financial management service
- Permit use of unused service dollars for “goods and services”

Questions and Answers

- Consumer Direction Subcommittee

Administration Subcommittee

- How will the budget be built and what model will be used?
  - Changes over the next three biennia
- What IT infrastructure is needed/available?
  - MITS – but deployed over the next three biennium
- How do we measure progress?
  - Development of a State Profile Tool for long-term care
- Reporting structure

Questions and Answers

- Administration Subcommittee

Priority Recommendations

- Short term – i.e., next year
  - Interagency expenditure and caseload forecasting process established
  - State Profile tool created
  - Finalize phase 2, 3 and 4 work on the unified budget
  - Decision on financing and service delivery structures (e.g., what types of waivers)

Priority Recommendations

- Short term – (continued)
  - Implement Home Choice strategies and begin to close loopholes that allow for inappropriate placements.
  - Information and assistance IT tools for consumers at the “front door” established
  - Implementation of regional collaboratives facilitate the “no wrong door” process.

Priority Recommendations

- Intermediate Term – next biennium
  - Budget structure modified to create a single funding line in agency budgets for long-term care
  - Expanding concept of “Home First” enrollments into other programs.
  - Expand care management to other consumer groups
  - Expand Long-Term Care Consumer Guide

Priority Recommendations

- Intermediate Term (continued)
  - Each long-term services and supports program has developed consumer-directed options
  - Place “informed navigators” in AAAs to improve consumer access to services.

Priority Recommendations

- Long-Term – 2012 / 2013 biennium
  - One line for long-term care in Ohio budget
  - Additional housing with supports options created
  - Unified IT system deployed
  - CON policies revised and incentives created for providers to adapt to a new system

Questions and Answers

- Priority Recommendations

How to stay involved

- Webinar will be posted to ODA's website at Goldenbuckeye.com. Look for the link to the ULTCB page
- Complete our simple questionnaire at the conclusion of this webinar
- Email us

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