

Home Care Across the Continuum of Care

by Rose Anne Lonsway, RN, BSN, MA, CRNI
Administrator, NCR at *Home Health & Hospice*

Home Care provides services to consumers as they move across and between the entire spectrum of care, across all payer sources and across all stages of life:

- Acute Care
 - Skilled Facilities
 - Assisted Living
 - Outpatient
 - In the Home
 - Hospice
 - Behavioral Health
 - Medical (Skilled)
 - Non-Medical (supportive)
- Medicare
 - Medicare HMO
 - Medicaid
 - Medicaid HMO
 - Medicaid Waiver
 - PASSPORT
 - Private Insurance
 - Private Pay
 - Indigent

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Consumers of Home Care Services cover all levels of acuity

- Supportive care/assistance
- Homemaking
- Personal care
- Chronic disease management
- Skilled care from various disciplines
- Management of acute exacerbations of life threatening episodes
- Infusion therapy
 - Antibiotics
 - Total Parenteral Nutrition
 - Epidural/Intrathecal therapies
 - Chemotherapy

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Management of Care

- Very complex with many layers of case management
- Payers often dictate amount of service, often never actually evaluating the consumer
- More than one venue of care involved at one time
- Dual eligibles
 - Medicare vs Medicaid
 - Medicare vs PASSPORT
 - Hospice vs PASSPORT
 - Requirements of Medicare Certified Agencies
 - provide all services needed by consumer
 - Balance requirements of all programs
 - All Service Plan, Medicare Plan of Care, PASSPORT authorized services